



# THE iDOME SHELTERS CUSTOMER REPAIR RETURN FORM

Please complete all applicable fields of this form and attach a copy to your warranty return.  
FOR REPAIR EVALUATION, YOUR PRODUCT MUST BE RETURNED DIRECTLY TO:

**iDOME SHELTERS Warranty  
ATTN: REPAIR  
1075 Wykoff Way  
Laguna Beach CA 92651**

|       |          |                          |  |                          |
|-------|----------|--------------------------|--|--------------------------|
| Name: | Address: | <input type="checkbox"/> |  | <input type="checkbox"/> |
|-------|----------|--------------------------|--|--------------------------|

|       |        |      |             |             |
|-------|--------|------|-------------|-------------|
| City: | State: | Zip: | Home Phone: | Cell Phone: |
|-------|--------|------|-------------|-------------|

|        |  |
|--------|--|
| Email: | <b>Preferred Method Of Contact:</b> <input type="checkbox"/> Home Phone <input type="checkbox"/> Cell Phone <input type="checkbox"/> Email |
|--------|--|

**PRODUCT PLACE OF PURCHASE:**

Name of store or website: \_\_\_\_\_ OR  Received as a gift.

**REASON FOR RETURN:**

**PRE- AUTHORIZATION:**

If your item is not covered under warranty, but you still want to have the required repairs done, do you hereby authorize repairs costing up to \$50.00? (In the unlikely event that the cost of repair exceeds \$50.00, we will contact you for authorization. Product w/o repair authorization will be returned after 30 days)

YES  
 NO

**PRODUCT RETURN/REPLACEMENT OPTION:**

If your returned warrantable item cannot be repaired for whatever reason, would you accept an equivalent replacement item or would you want the original item returned to you in an "as is" condition at no additional cost?

**REPLACE** my non-repairable item  
 **RETURN** my non-repairable item

**NOTICE FOR ITEMS RETURNED FOR REPAIR:**

Typical return time is 3-4 wks, but return times may vary and may extend up to 6 wks during peak times. Please ensure your item is cleaned prior to return. Our policy requires that all items accepted for repair **must** be clean. Any items returned dirty and unsanitary will not be repaired and will be returned at the owners cost.

For further questions or concerns, please visit us @ [www.idomeshelters.com](http://www.idomeshelters.com)

|            |       |
|------------|-------|
| Signature: | Date: |
|------------|-------|